

EVALUATION IS YOUR FRIEND

7 July 2015

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Session Aim

To understand evaluation as an integral part of any science communication or public engagement activity

Evaluating outreach?

Hope Beyond Hype


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Hope Beyond Hype - Scott... x +

www.eurostemcell.org/hope-beyond-hype-scottish-stem-cell-stories

Most Visited Getting Started

Hope Beyond Hype - Scottish Stem Cell Stories



In 2013 and 2014 we're travelling around Scotland connecting stem cell scientists with Scottish communities

[Community and patient events](#) | [Sporting and music festivals](#) | [Scottish Stem Cell Stories comic](#)

GOOD NEWS! With the generosity of [The Wellcome Trust](#) we are extending our travels to include schools. We've named this arm of the project [Regenerate!](#)

Search

f t YouTube

Languages

UK DE FR ES

Topics in focus

- clinical trials
- embryonic stem cells
- iPS cells
- stem cells & industry
- neurological disorders

neurological disorders
policy reprogramming
embryonic stem cells
schools **public**
engagement clinical
trials and stem cell
treatments research explained
ethics **research** news
iPS

Festivals

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Explore Surgery x +

www.exploresurgery.com

Most Visited Getting Started

surgical simulation at Big Bang fair

EMERGENCY! at The Big Bang Fair, 14th - 17th March 2013



Two visitors to the Imperial College exhibit at The Big Bang Fair in 2012 find themselves as part of the clinical team performing an **Angioplasty** operation in a medical simulation.

We will be participating at **The Big Bang Fair** on 14th - 17th of March 2013 at London's Excel Centre. Our stand, titled "Emergency" is a central exhibit of the Health Zone, and each day we will be demonstrating medical emergency simulations. Come and meet highly skilled clinicians, and learn about their careers and skills

Museum Gallery Preferences



The screenshot shows the NatSCA website homepage in a web browser. The browser's address bar displays 'www.natsca.org'. The website features a header with the NatSCA logo (a leaf, a fossil, and a spider) and the text 'NatSCA Natural Sciences Collections Association'. A green navigation bar contains links: Home, About us, Collections, Events, Jobs, Resources, Projects, Membership, Publications, Press, Blog, and Contact. A search bar is located in the top right. The main content area includes a large image of a child looking at a fossil, a welcome message, and two green boxes for 'Become a Member' and 'Connect with NatSCA'.

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NatSCA Natural Sciences Collection... x +

www.natsca.org

Most Visited Getting Started

NatSCA
Natural Sciences Collections Association

search this site

Home | About us | Collections | Events | Jobs | Resources | Projects | Membership | Publications | Press | Blog | Contact



Welcome to NatSCA, we are a UK based membership organisation and charity that represents natural science collections and the people that work with them.

Become a Member

Become a member of NatSCA today to enjoy further benefits of our Subject Specialist Network and help support natural science collections across the UK and beyond.

Find out more about the benefits of membership and join online now!

Connect with NatSCA

To keep up with the latest from NatSCA, sign up to our JISCMAIL list and connect via social media:

Physics Beer Mats



Why evaluate?

To prove and/or improve

Clarify objectives

Identify audiences

Demonstrate success

- Highlight good practice
- Help attract funding

Information about scope for improvement & lessons learnt

What is GOOD and BAD
evaluation?

‘Good’ evaluators DO:

Think of evaluation as a tool for reflection and learning, not merely judgement

Think about evaluation during planning

Ensure sufficient time and resources

Aim to collect balanced feedback

Plan evaluation questions at the start

Think about the most appropriate way of collecting feedback from their audiences

Analyse and write-up data

Share findings with others

‘Good’ evaluators DON’T:

Think that evaluation is pointless

Leave it to the last minute & rush it

Bias their questions for positive feedback

Think that evaluation = a questionnaire

Worry that evaluating some thing which didn’t work means they have failed

Leave data on a shelf

Keep findings to themselves

7 steps to Good Evaluation

1. Define activity aims and objectives
2. Define evaluation aims and objectives
3. Choose evaluation methodology
4. Design data collection materials
5. Collect data
6. Analyse data
7. Report findings

Step 1: Activity aims & objectives

Build evaluation into your activity from the start

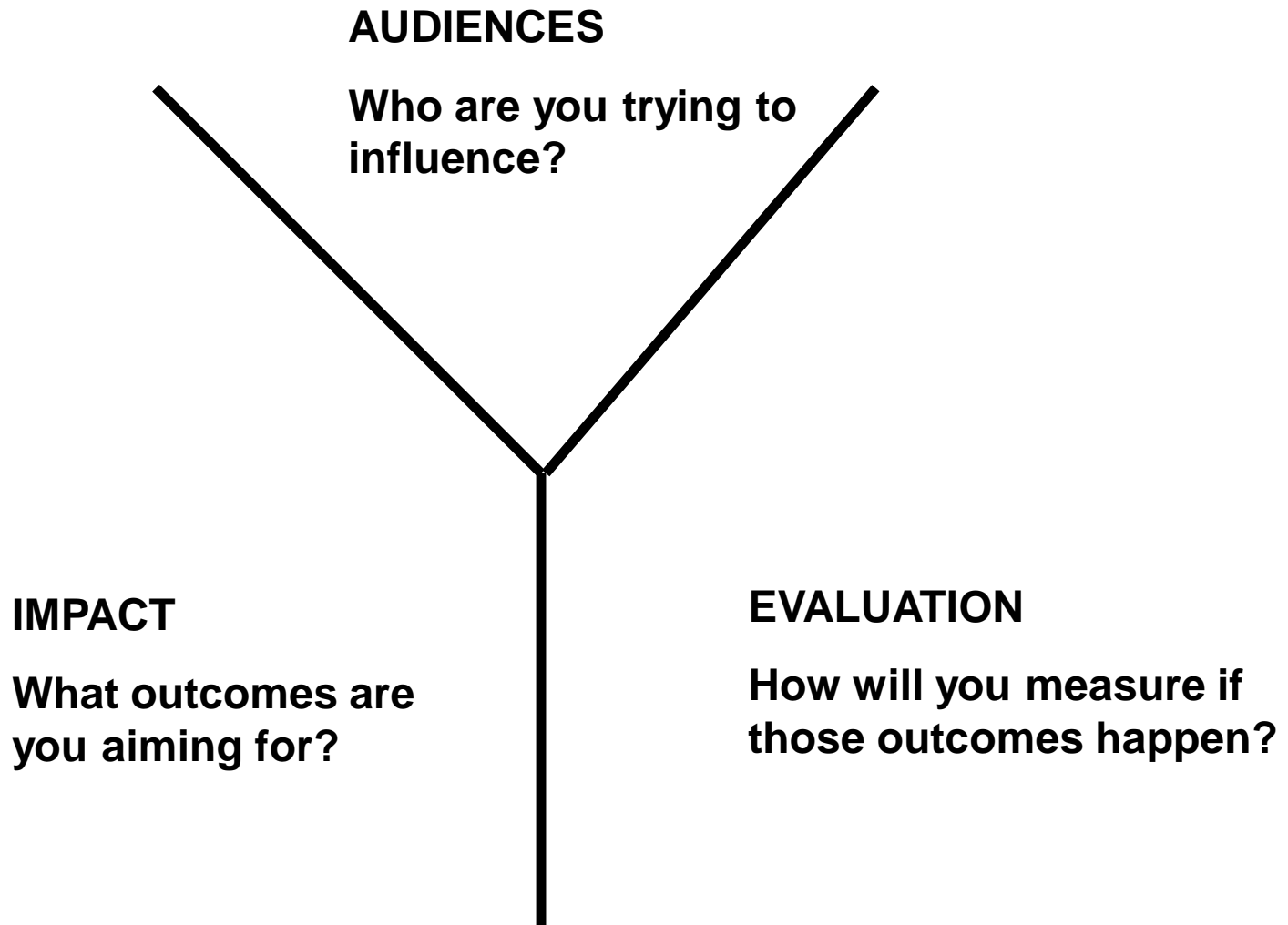
Objectives should be SMART

- Specific, Measurable, Achievable/Agreed, Realistic, Time-bound

Front-end evaluation can help set objectives for activity

What outcomes would you like your activity to have?

Y- Diagram



Outputs, Outcomes, Impacts

Outputs – the results of your activity (e.g. events, exhibits, websites, shows)

Outcomes – the benefits you aim to achieve (e.g. deeper understanding, skills, knowledge, action)

Impact – the overall effect or influence of the activity
i.e. the sum of the outputs and incomes

GLOs

Museums, libraries and archives - learning - Generic Learning Outcomes - Mozilla Firefox

File Edit View History Bookmarks Tools Help

BBC Radio 5 live sports extra - Cric... x | L Museums, libraries and archives - lear... x | How to take a screenshot x +

www.inspiringlearningforall.gov.uk/tooltemplates/genericlearning/

Most Visited Getting Started

MLA MUSEUMS, LIBRARIES AND ARCHIVES COUNCIL

Inspiring Learning

AN IMPROVEMENT FRAMEWORK FOR MUSEUMS, LIBRARIES AND ARCHIVES

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measuring outcomes

Generic Learning Outcomes

Generic Social Outcomes

Learn how to measure outcomes

Generic Learning Outcomes



Mix and match to demonstrate impact

The Generic Learning Outcomes are underpinned by a [broad definition of learning](#) which identifies benefits that people gain from interacting with museums, libraries and archives.

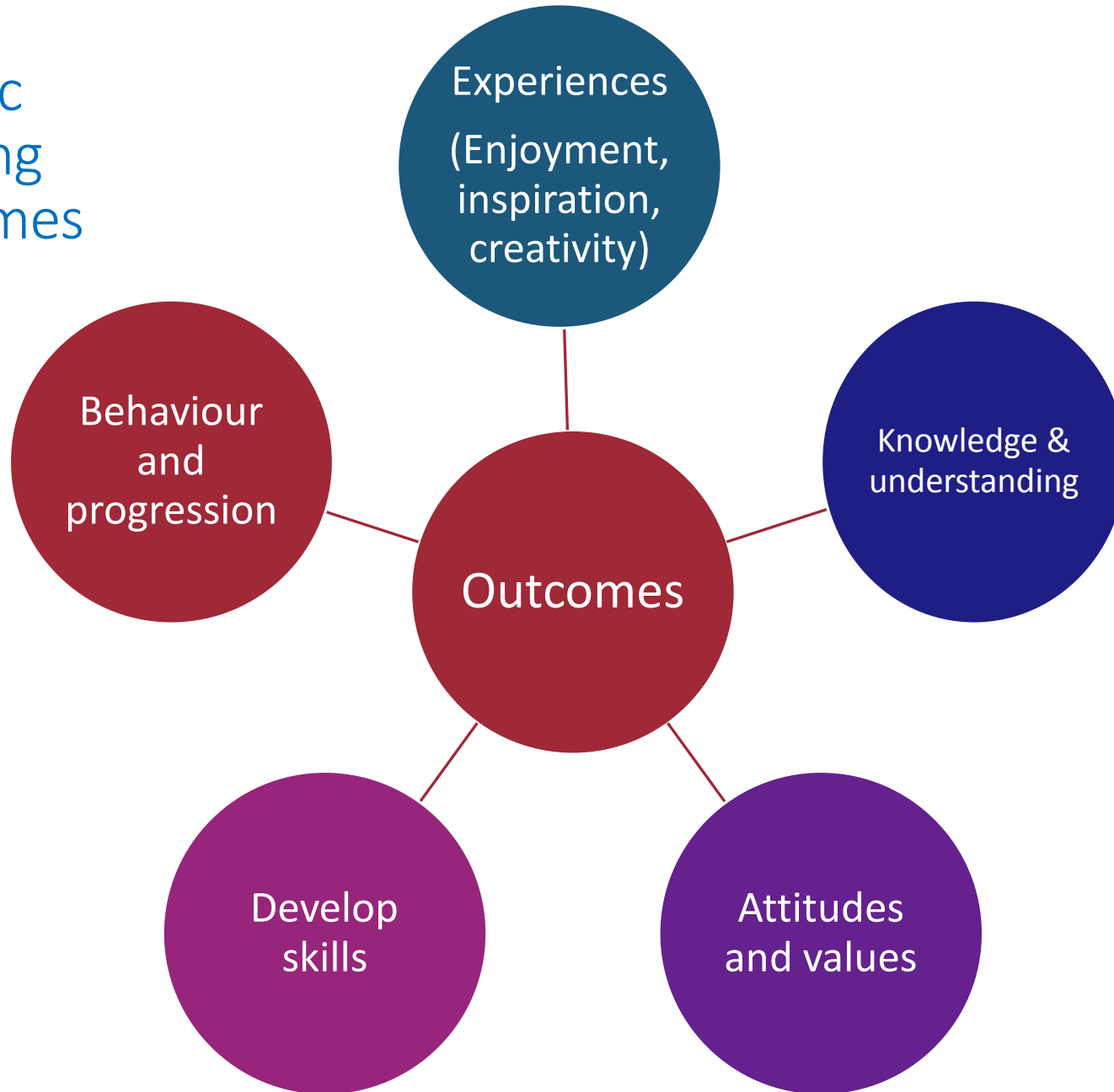
Click on each of the five circles to reveal a more detailed description of each outcome

print

see also

- [GLO Checklist](#) (Word, 211kb)
- [More about the GLOs](#) (Word, 243 kb)
- [Recording & analysing qualitative data](#) (Word, 46kb)
- [Recording & analysing quantitative data](#) (Word, 80kb)
- [Practice your GLO coding](#) (Word, 61kb)
- [Spreadsheet template for analysing qualitative data](#) (Excel, 34kb)

Generic Learning Outcomes



Step 2: Evaluation aims & objectives

- Who is your evaluation for? (funder, partners, audiences)
- Will it be primarily?
 - Summative (proves)
 - Measurement of success
 - Backward looking
 - Often mostly quantitative
 - Formative (improves)
 - Feeds into and shapes activity
 - Forward looking
 - Often mostly qualitative

Step 2: contd.

Articulating evaluation aims will help you develop:

Research questions – what you want your evaluation to find out

Indicators – the ways in which you will answer the questions

Did the audience enjoy the event?

Audience:

appear engaged

rank event highly in terms of enjoyment

describe event as 'fun' or 'enjoyable'

Step 3: Choose methodology

How will you collect data?

- Qualitatively
- Quantitatively
- Both

Think about your audiences

Think about the environment

Step 4: Design materials

Balanced – ask for most and least favourite

Non-leading – think about wording

Comparable – ask the same questions for comparable events and activities

Easy to complete – think about design, layout, format, medium

Piloted – test if possible

Optimum length – not too short or too long

Step 5: Collect data

Sample – will it be?

- Census
- Random
- Self-selecting
- Intentionally skewed

Can be useful to have more than one sample if possible

Step 6: Analyse data

Think about how you will present your data and analyse it in the same logical order.

1. Describe activities, events, audiences
2. Describe evaluation samples
3. Descriptive statistics
4. Analytical statistics

Step 7: Report

1. Executive summary
2. Introduction
3. Methodology
4. Description of activity
5. Description of evaluation sample
6. Descriptive and analytical results
7. Conclusions
8. Recommendations

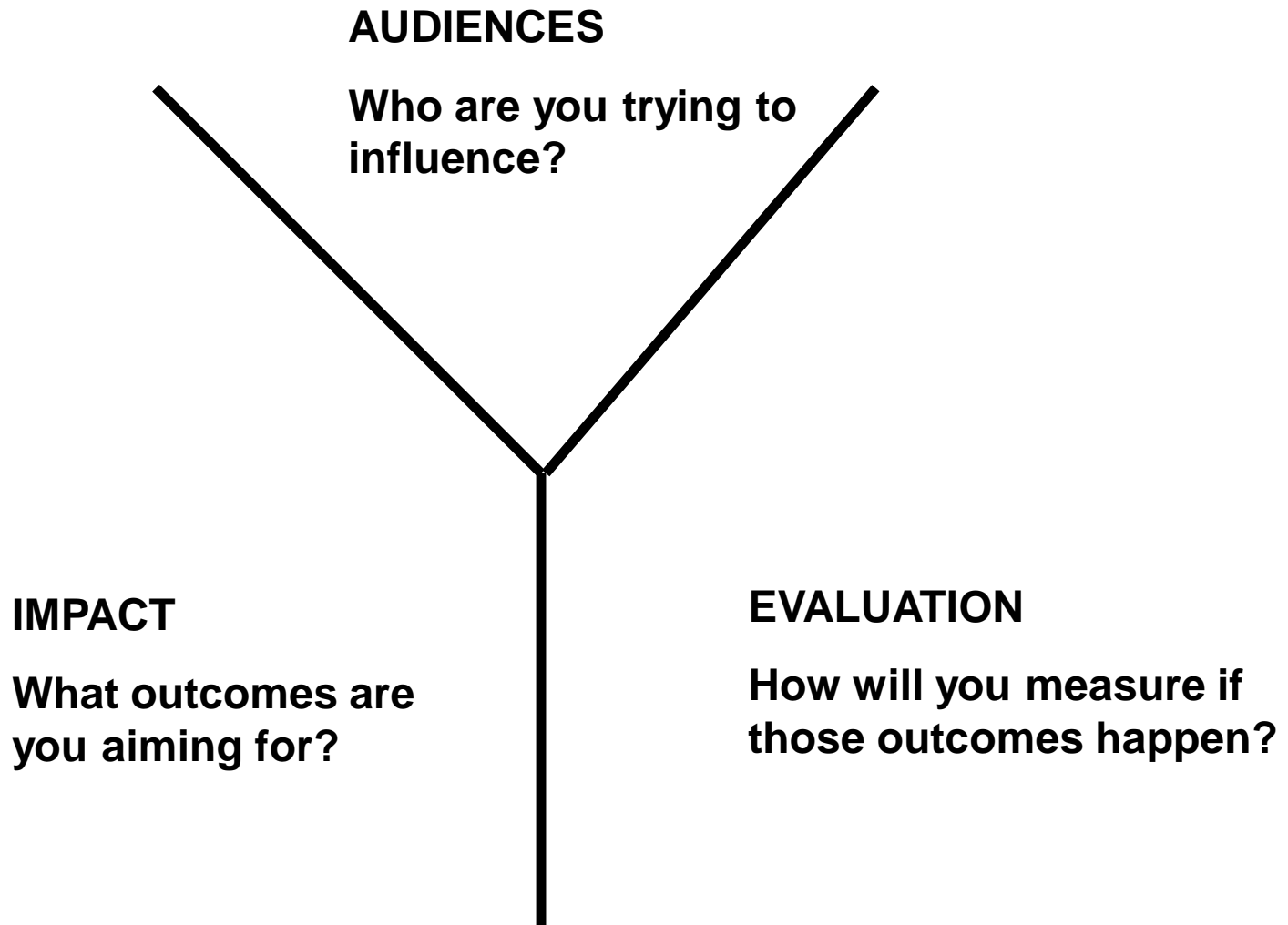
Your Outreach Activity

- What activity are you evaluating?
- What do you want to find out?
- How are you going to evaluate it?
 - Methods
 - Materials
 - Samples

Think about audiences and environments

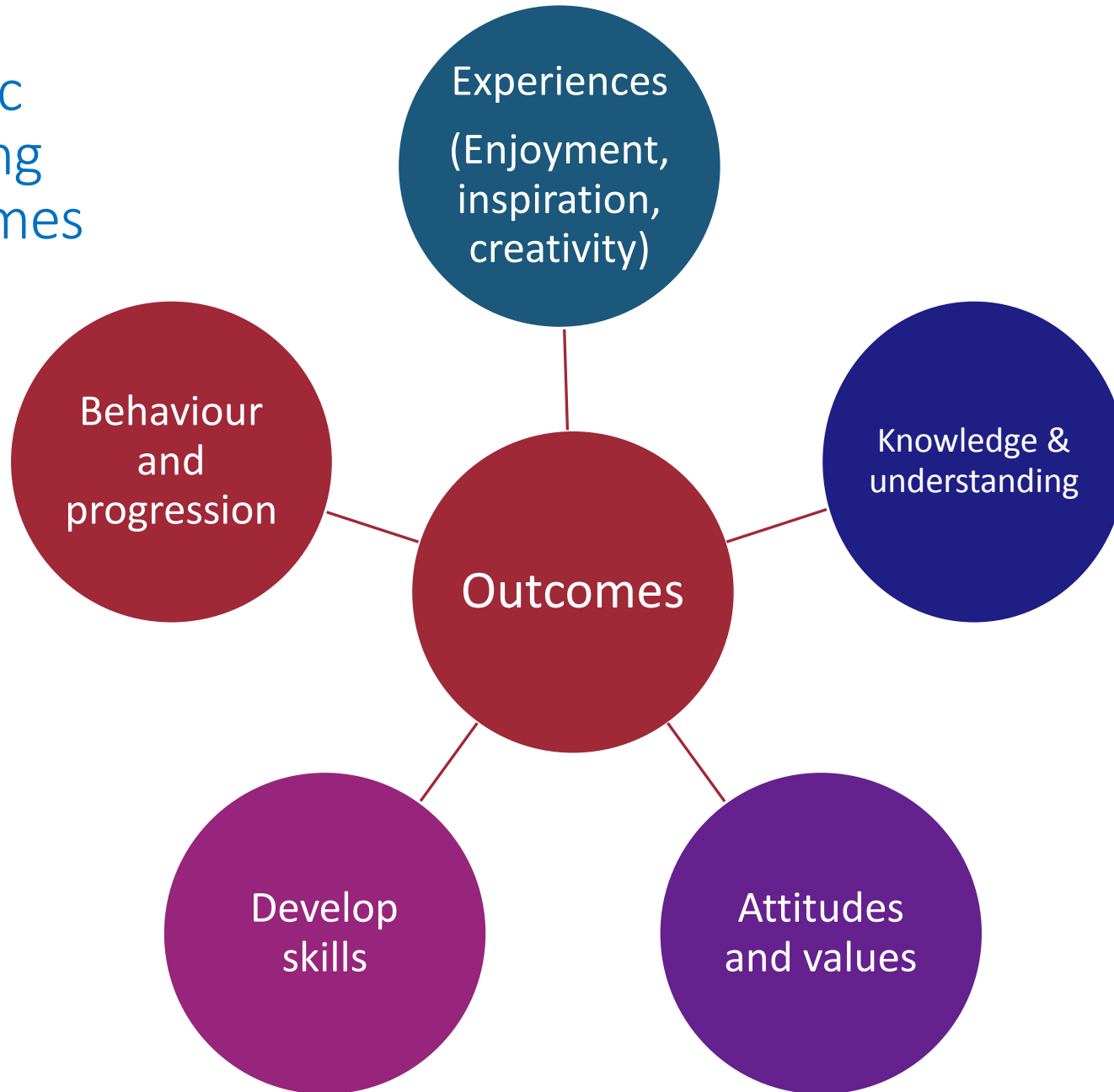
Any evaluation challenges?

Y- Diagram



What should we be
evaluating in astronomy and
geophysics outreach?

Generic Learning Outcomes



References

Research Councils UK

www.rcuk.ac.uk/Publications/policy/Pages/Evaluation

National Coordinating Centre for Public Engagement

<http://www.publicengagement.ac.uk/plan-it/evaluating-public-engagement>

Charities Evaluation Services

<http://www.ces-vol.org.uk/Publications-Research>

References – contd.

Personal Meaning Mapping (alternative to pre- and post- questionnaires)

http://www.depts.ttu.edu/museumttu/CFASWebsite/5333/Supplemental%20Readings%202011/Falk_The%20Effect%20of%20Visitor%27s%20Agendas.pdf

Ben Gammon's Questionnaire Guide

http://www.danacentre.org.uk/documents/pdf/questionnaire_recipe_book.pdf

Theory of Change (Project evaluation)

<http://www.theoryofchange.org/what-is-theory-of-change/>

Bristol Zoo Evaluation Tips – 10 Pain Free Ways To Evaluate

<http://www.izea.net/education/journal%2047%202011-10-pain-free-ways-to-evaluate-your-education-programs.pdf>

Answers on a postcard
